

JASON R. DAUNT

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OBJECTIVE:

- An accomplished, results-driven Technology Professional, utilizing strategic project planning and infrastructure design to effectively exceed the business requirements of the organization.
- Build and manage the IT vision to take organizational objectives and produce real solutions for success.

PROFESSIONAL EXPERIENCE:

PRESS GANEY ASSOCIATES

JULY 2012 – PRESENT

Principal Lead, Engineering

July 2012 – Present

Responsible for engineering of all systems, blade infrastructure, storage area network, routing and switching as well as the IP telephony infrastructure. Led a team to uplift the core data center platform to a private cloud model utilizing vCloud Director as well as the full VMware vCloud Suite in combination with Cisco Nexus connectivity and technologies. Worked closely with the application team to define capacity requirements and ensure that an Infrastructure as a Service model was implemented to scale as the business grew. Highlights include:

- Managed a network/telephony, storage and system engineering team focused on the implementation of technologies to increase availability and security while scaling in a predictable cost model.
- Implemented EMC Avamar, Data Domain and Atmos to leverage multiple backup solutions to ensure recoverability of key corporate systems.
- Managed a team of engineers to design and implement a Cisco Unified Communications platform as well as Jabber and WebEx on-premise.

MAXIM HEALTHCARE SERVICES

JUNE 2011 – PRESENT

Manager, Infrastructure Services

June 2011 – Present

Responsible for engineering and operations of all of systems, networking and desktop environments. Led a team to uplift and resolve many infrastructure gaps including backup and recovery, enterprise monitoring and overall data security with a large focus on cost avoidance and savings. Specific responsibilities include:

- Managed a desktop, network and system engineering team focused on the implementation of technologies to increase availability and security while decreasing cost.
- Implemented a high availability infrastructure for a centralized health care system being utilized throughout the organization.
- Responsible for problem determination and management within the distributed environment.
- Established standardized processes for management and monitoring of systems to ensure availability of services.

Worked closely with systems engineers to provide continuous global support for all midrange infrastructure.

TECH DATA CORPORATION

MAY 2006 – JUNE 2011

Systems Architect / Team Lead

June 2009 – June 2011

Managed business critical information platforms ensuring optimal availability. Oversaw daily support of servers and applications in addition to contributing to the future direction of the architecture and design of IT systems. Specific responsibilities include:

- Managed distributed systems architecture from design to implementation ensuring that business objectives and expectations were met or exceeded within project guidelines.
- Managed a team of 14 IT professionals responsible for all distributed systems infrastructure.
- Responsible for problem determination and management within the distributed environment.
- Established standardized processes for management and monitoring of systems to ensure availability of services.
- Worked closely with systems engineers to provide continuous global support for all midrange infrastructure.

Storage Solutions Specialist

May 2006 – June 2009

Responsible for designing and implementing of technical infrastructure improvements regarding storage and virtualization within the organization through planning, developing and engineering. Specific responsibilities include:

- Planned, built and managed a high availability server and storage solution utilizing VMware ESX server, Tier-1 storage architecture and replication.
- Worked closely with systems engineers to provide continuous global support for all midrange systems.
- Working with the business to establish service levels agreements for Technical Infrastructure and ensure SLA's meet/exceed expectations.
- Establishing relationships and maintain effective communication with both internal and external customers, and vendors.
- Assisting in generating budgets for the infrastructure needs for the company.
- Implemented disaster recovery strategies utilizing virtualized systems at a third party outsourcing center.

SMITH & NEPHEW, WMD

JUNE 1999 – MAY 2006

Network Engineer

March 2001 – May 2006

Responsible for designing and implementing of technical infrastructure improvements within the organization through planning, developing and engineering of storage, LAN and server infrastructure with detailed designs and project methodology. Specific responsibilities include:

- Led a Citrix Access Suite implementation to present network sensitive applications to both internal and remote users to ensure on-demand secure access to their resources.
- Outlining global strategies insuring server consolidation and process standards are in place for over 30 sites worldwide.
- Designed and implemented a storage area network, balancing data and workload across a variety of hosts.
- Led a network validation and change control project to insure ISO and Sarbanes-Oxley requirements were achieved.
- Administering a global Active Directory network consisting of more than 3000 users.
- Engineered Cisco IP telephony to a 600 user site including 300 remote employees.
- Led a project to consolidate and upgrade an existing Exchange 5.5 environment to Exchange 2003, reducing the annual cost to the organization substantially.
- Implemented and administered over 50 Internet facing websites, including a

- Microsoft SharePoint based Extranet.
- Leading multiple projects and conflicting demand for resources to optimise both business benefit and user satisfaction.
- Managing projects utilizing Keane project management methodology to ensure requirements are met, changes controlled and progress is effectively communicated.

TECHNICAL EXPERTISE:

- VMware vCloud Infrastructure
- Design and Management of EMC, IBM, Hitachi, HP and NetApp Storage Arrays and Controllers
- Network Systems Planning
- Enterprise Infrastructure Architecture
- Cloud Computing
- Enterprise Backup Platforms (EMC Avamar, Data Domain, CommVault, Symantec NetBackup)
- Data Center Consolidation and Transformation
- Implementation and Administration of Cisco and Brocade SAN Switches and Directors
- All Microsoft operating systems
- Microsoft Exchange, SQL, SharePoint, Lync/OCS, System Center